

Fleet Management Services



G4S Risk Management Group

G4S Risk Management Group is the specialist protective services business within G4S Plc. We help our customers succeed by designing and delivering cost efficient risk management services and decision support that enables them to conduct their business safely and successfully in complex, low-infrastructure and challenging environments.

We have more than 10 years' experience of delivering self-sufficient fleet management and maintenance operations in Iraq, South Sudan and Sierra Leone for national scale fleets of operational vehicles.

■ **Reliable**

■ **Innovative**

■ **Trustworthy**

Who we are and how we operate

G4S has a long history and demonstrable experience of delivering large scale distributed fleet management and maintenance programmes, for example, through the self-delivery of such services to a 350 strong fleet of soft and armoured vehicles in Iraq. We will establish and operate workshops to maintain or refurbish your fleet assets in complex remote environments, including armoured vehicles.

Our Services

- Vehicle inspection and maintenance
- Vehicle refurbishment programmes / upgrades
- Preventative maintenance and repairs
- International supply chain management services
- Vehicle tracking services / in-vehicle monitoring services
- Vehicle operation and maintenance training

Our demonstrable experience includes:

- We manage and maintain large fleets of vehicles and trucks, special-use equipment, motor-cycles, and out-board engines in Sierra Leone, South Sudan and Iraq.

- A Toyota Original Equipment Manufacturer (OEM) standard and international Oil company approved maintenance capability in Iraq.
- Our technicians are trained and accredited to enable them to work safely on general fleet assets, armour and special-use equipment such as Remotely Operated Vehicles (ROV) used in mechanical demining processes.
- Servicing and supply chain processes are managed on bespoke enterprise resource planning (ERP) software, which enables us to forecast servicing intervals and spares demand accurately, which is a significant value driver for customers operating in punitive operating environments with minimal road transport infrastructure, degraded roads and track surfaces.



Fleet Management Services



Our Approach

We have demonstrable experience in fleet management, including for heavy equipment, commercial vehicles, maintenance, procurement, and integration with OEM distributors and leasing. Our experience spans Afghanistan, Iraq, Mozambique, Niger, UAE, Sudan and Sierra Leone. Our past performance includes establishing permanent fleet workshops in remote locations through to establishing a parts distribution system at a national level.

Differentiators of our approach include:

- Access to world-class subject matter experts in fleet management and working in remote locations
- Global operational footprint
- Strict compliance with sourcing genuine parts
- Certified quality management system and rigorous programme management capability
- FTSE-listed company
- Demonstrable experience

TOYOTA FLEET REFURBISHMENT, IRAQ

Our client required a provider to extend the working life of B6 armoured vehicles by two years and within strict compliance parameters and operational metrics

We developed:

- A comprehensive programme of assembly, component and parts replacement with full interior trims and external paint to achieve an “as new” standard
- A 99-point action plan using genuine parts and OEM trained technicians
- Exacting Standards – EU regulations addressing road safety and road worthiness, Toyota Motor Company standards, sourcing only genuine parts
- Achieved 65% savings against a new purchase using a trusted parts package and our efficient supply chain management

FLEET MANAGEMENT & MAINTENANCE, SIERRA LEONE

Our client was gifted a light vehicle fleet so as to provide emergency and humanitarian support during the Ebola crisis. We managed the fleet on behalf of the client – including fuel – and through our sub-contractor managed the fleet maintenance requirements

- During the 18 month period of performance we managed 239 all-terrain vehicles, 141 motorcycles and refurbished 32 ambulances
- Maintenance included all periodic, scheduled, unscheduled and accident repair as well as major overhaul
- Our support was underpinned by strict compliance with sourcing only genuine parts from a planned procurement programme
- Training, mentoring and transitioning of local staff including Toyota Motor Company accredited technical development



Please contact us to discuss your requirements

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