



# G4S Indonesia

External News  
Edition #01



Making a Difference:

**“Inspiring Visit to Yayasan Sayap Ibu  
Yogyakarta”**

**“Celebrating Excellence: G4S Indonesia  
Awards Event in Yogyakarta”**

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Beyond Boundaries.  
Behind Every Doorstep.

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# Welcoming Message: G4S Indonesia's First External News

**Greetings to our esteemed readers,**

We are thrilled to launch G4S Indonesia's inaugural external news edition, aimed at keeping you informed about our social activities, achievements, training initiatives, and expert security insights.

In this edition, you will discover our impactful social initiatives, recent achievements, and our commitment to excellence in security services. We will also highlight our comprehensive training programs, empowering our team with the latest skills to deliver exceptional service.

Stay informed with valuable security insights that illuminate the evolving security landscape and how G4S Indonesia continues to lead in safeguarding your interests.

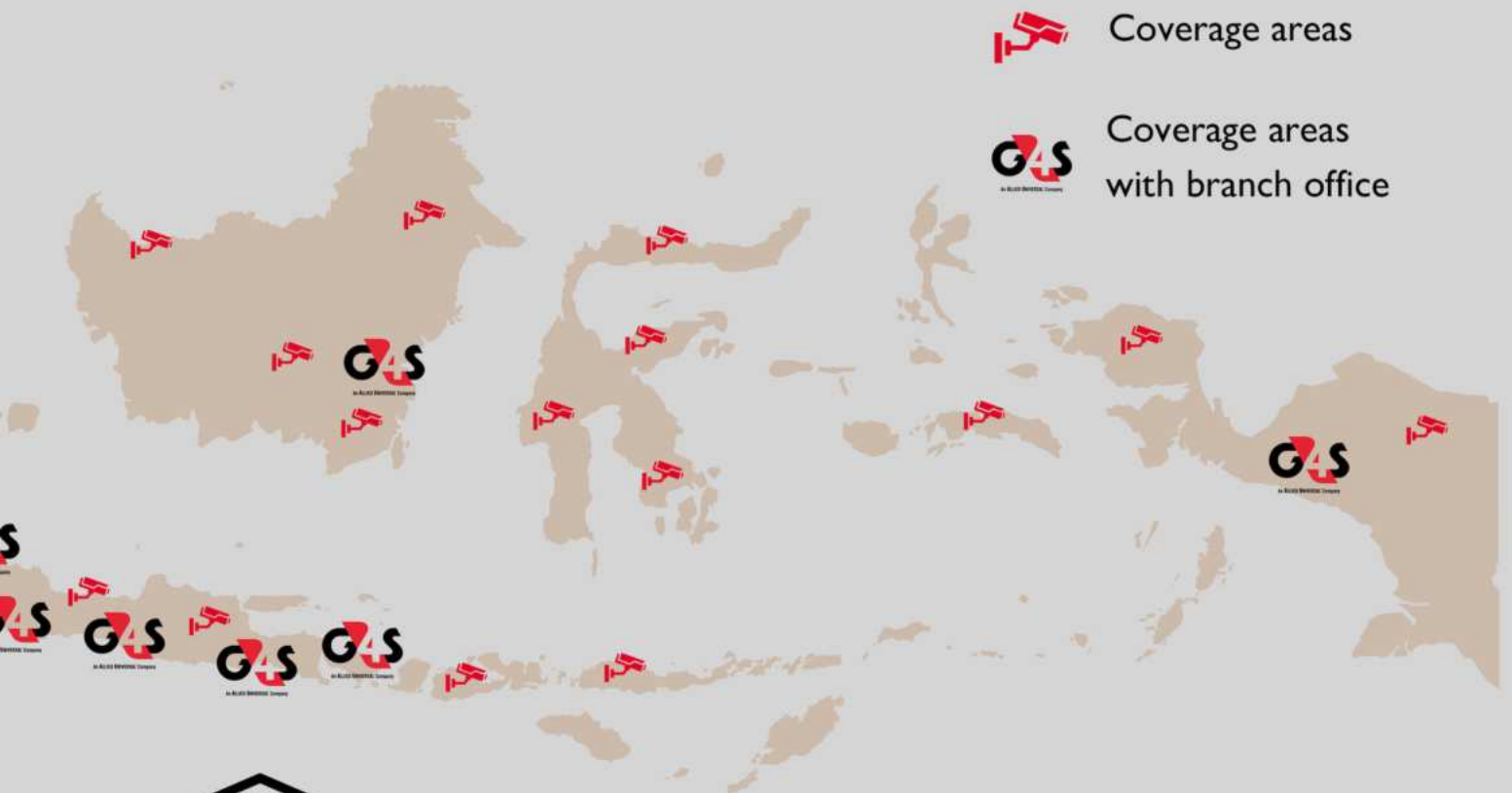
Best regards on behalf of G4S Indonesia,

**Faisal Muzakki**

**President Director**



# Exploring G4S Indonesia: Insights & Facts





## Giving Back to Community on G4S Indonesia's Anniversary

In celebration of its 24th anniversary, G4S Indonesia organized a blood donation drive in collaboration with PMI Indonesia on February 7th, 2024.

The event took place across multiple locations, including the Jakarta Head Office, Semarang branch, and Denpasar branch.

The initiative was met with great enthusiasm from all G4S Indonesia employees, who actively participated in the blood donation.



Blood donation situation at G4S Head Office, Jakarta.

PMI Indonesia expressed appreciation for G4S Indonesia's efforts as a partner for this event, noting the positive reception and high level of participation from prospective donors.



G4S Indonesia's President Director, Faisal Muzakki, stated, "Organizing a blood donation drive aligns perfectly with our values and commitment to social responsibility. By partnering with PMI Indonesia, we aim to make a positive impact and support those in critical need of blood. Hence, we aspire to continue undertaking similar initiatives in the future".



Blood donation situation at G4S Denpasar Branch.



Blood donation situation at G4S Semarang Branch.



## Health Check Initiatives in Lampung

On May 14th, 2024, G4S Indonesia launched a program providing health checks in Kecubung Village, Lampung. This initiative aims to improve health awareness and early detection of various conditions, including cervical, breast, and lung cancer, as well as uric acid, blood sugar, cholesterol, and eye health.

Partnering with local health institutions and Great Giant Foods (GGF), G4S addressed the community's low awareness of the importance of health checks. The program included early screening and education to enhance understanding and access to essential health services.



A man is getting his blood sugar level checked.



A woman is consulting about her eyesight with a health worker.





Ratna Widyaningsih, Head of Engagement, Compliance & Industrial Relations, emphasized that the initiative seeks to empower Lampung residents by increasing awareness of their health status, enabling early detection and prevention of health problems, ultimately fostering a healthier and more resilient society.





## Inspiring Visit to Yayasan Sayap Ibu Yogyakarta

On May 30th, 2024, G4S Indonesia's Employee Excellence Award (EEA) participants and management visited the Yayasan Sayap Ibu (YSI) Yogyakarta orphanage, underscoring their commitment to supporting individuals with disabilities.

The event began with a warm welcome as the children of YSI Yogyakarta greeted the visitors with heartfelt singing, setting a joyous tone for the day. Following this, the President Director of G4S Indonesia, Faisal Muzakki, delivered his remarks, expressing the company's dedication to supporting the local community and emphasizing the importance of inclusion and empathy.

Devi Indah and Feri Rahmawan, the chairman and board members of YSI, also shared their thoughts, expressing gratitude for the visit and the ongoing support from G4S Indonesia. Their remarks underscored the significance of such partnerships in enhancing the lives of the children at YSI.





The day was filled with engaging activities, including fun games that brought together EEA participants, G4S management, and the children of YSI. These activities not only provided entertainment but also fostered a sense of unity and joy among all participants. A group photo captured the smiles and camaraderie of everyone involved, serving as a lasting memory of the visit.

Before departing, the EEA participants toured Yayasan Sayap Ibu Yogyakarta Panti 2, gaining deeper insight into the challenges faced by children with multiple disabilities and reinforcing the importance of their support.

This visit was more than just an event; it was a reflection of G4S Indonesia's ongoing commitment to fostering empathy, social responsibility, and community support. By engaging with the children of YSI and understanding their needs, G4S Indonesia continues to build a culture of compassion and inclusivity within its organization and beyond.





## G4S Indonesia Supports Employee After House Fire



Symbolic provision of compensation for Raden.

On January 23rd, 2024, Raden Surya Gustiawan, an employee of G4S Indonesia serving at PT Priamanaya Energi (Primanaya), experienced a devastating house fire in Pasar Lama Village, Lahat, South Sumatra. The fire caused significant material losses, including his home and property.

In response to this tragedy, G4S Indonesia extended assistance to Raden Surya. Chief Security Officer, Suwardi, symbolically handed over the support to Raden.

This support aims to alleviate Raden Surya's burden following the disaster and serves as a testament to G4S Indonesia's commitment to the welfare of its employees. The assistance brought relief and happiness to Raden, demonstrating the strong community spirit within the company.

G4S Indonesia remains dedicated to fostering a culture of care and prioritizing the safety and well-being of its employees. This incident underscores the company's values in action, reinforcing that these principles are integral to its work environment, not just slogans.

## **G4S Indonesia Earns Gold Score in National Police Audit**



G4S Indonesia showcased its commitment to top-tier security by achieving a Gold Score of 94.18% in a National Police (Mabes Polri) audit. Conducted from March 4-6, 2024, the audit assessed the Security Management System (SMP) at PT PLN Nusantara Power UP Muara Karang (PJB).

The rigorous audit tested the effectiveness and reliability of the security services provided by G4S Indonesia. Their exceptional performance highlights the team's dedication and professionalism in securing one of Indonesia's largest power plants.

This achievement was made possible through the collective efforts of the entire G4S team, from field personnel to operational staff. G4S Indonesia continues to innovate and enhance its security services, solidifying its position as Indonesia's leading security provider.





## G4S Indonesia Wins "The Most Caring Company" at HR Asia 2023



G4S Indonesia has been recognized as "The Most Caring Company" at the HR Asia Best Company to Work For in Asia Award 2023, highlighting its commitment to employee well-being and exceptional initiatives. Key programs like the G4S Indonesia Employee Excellence Award and comprehensive training opportunities foster a positive work culture and professional growth.

The company's CSR program, G4S Cares, focuses on community development and welfare, supporting underprivileged communities through educational campaigns, environmental initiatives, and charitable activities. These efforts underscore G4S Indonesia's dedication to making a meaningful impact on society and the environment.



G4S Indonesia also prioritizes employee benefits and safety with health and wellness programs and robust safety measures. This recognition is a testament to their exceptional employee engagement, strong CSR initiatives, and commitment to creating a supportive work environment.

Overall, G4S Indonesia's achievements in employee engagement, corporate social responsibility, and workplace safety have set a standard for excellence, inspiring other organizations to prioritize employee welfare and contribute positively to society.



G4S Management photo during HR Asia Award.



Awarded certificate.

## Best Contractor Room Award from Ineos Indonesia

G4S Indonesia was honored with the "Best Contractor Room" award at PT Ineos Aromatics Indonesia (Ineos Indonesia)'s annual event on January 8th, 2024, at Ineos Plant in Cilegon, Banten. This accolade marks the team's second consecutive win, following their previous achievement on December 28th, 2022.

The Asset Care & Housekeeping Office event focuses on enhancing workplace conditions to ensure safety, efficiency, and comfort. The evaluation process, conducted through a rigorous two-day internal audit from November 29th-30th, 2023, ensures objective assessment based on valid data.

Receiving this award serves as motivation for G4S Indonesia to continually elevate its service quality and provide unparalleled support to clients. The company remains dedicated to being a trusted partner in safeguarding security and assets, reaffirming its role as a leader in the security services industry.



Ahmad Fadhilah, Manager of Ineos Indonesia, presented the award to Pedah, G4S Indonesia's Chief Security Officer.



## Morning Joint Assembly: Ensuring Eid Holiday Security Preparedness



On April 6th, 2024, G4S Indonesia hosted a pivotal morning joint assembly at a client's manufacturing site, gearing up over 200 security guards for the upcoming Eid holiday season. Led by President Director Faisal Muzakki, the assembly aimed to fortify readiness and coordination among security personnel.



With a focus on strategic guidelines and detailed instructions, the assembly united efforts towards safeguarding client premises. Addressing threats, improving surveillance, and ensuring emergency preparedness were key priorities, laying a robust foundation for a proactive security approach during the festive period.





## Celebrating Excellence: G4S Indonesia Awards Event in Yogyakarta

In a celebration of dedication and stellar performance, G4S Indonesia recently hosted the Employee Excellence Award (EEA) event from May 29 to June 1st, 2024, with the grand award ceremony taking place on May 31st. The vibrant city of Yogyakarta set the stage for this remarkable event hailed for recognizing the exceptional achievements of G4S Indonesia employees throughout the dynamic year of 2023.

At the core of the EEA lie the objectives of commending remarkable performance, unwavering commitment, and significant contributions made by employees to the company's success. Winners were carefully selected based on performance metrics, panel interviews, and their impactful contributions towards company objectives.

The winners honored with more than just accolades; they were presented with personalized trophies and certificates of achievement, alongside a profound opportunity: a religious pilgrimage to Makkah with their spouses. This gesture not only celebrated their exceptional performance and dedication but also underscored G4S Indonesia's commitment to recognizing and rewarding their employees in deeply meaningful ways, fostering a culture of appreciation and personal enrichment.





## Employee of the Year 2023



**Musdalifa**  
Woman Security Officer



**Imam Buhori**  
Security Officer



**Sahroni**  
Chief Security Officer



**Sularno**  
Operations Head



**Miranti Aprilia**  
Resource Management Sec. Head

## Best Key Account Manager 2023



**Nanang Kosim**  
Industry Manufacturing Segment

## Best General Manager 2023



**Ngurah Darmaka**  
Industry Manufacturing Segment



# Enhancing Service Quality with Security Risk Assessment Training

G4S Indonesia, a leading global security services company, is committed to continuously improving the quality of services provided to its customers. As part of this effort, the company organized a Security Risk Assessment (SRA) training for its employees on March 8th-9th, 2024, at D'Agape Meeting & Conference in Bogor. The training aimed to enhance employees' knowledge and skills in identifying, analyzing, and evaluating potential security risks.

The training featured Andreas Immanuel Muliando from Trainer Mindset Indonesia, who covered essential topics such as the basic concepts of:



**Basic concepts**



**Process**



**Identification & analysis**



**Evaluation**



**Mitigation plan**

G4S is committed to providing continuous training and development for its employees. This SRA training is one example of G4S' commitment to ensuring that its employees have the knowledge and skills necessary to provide the best security services to customers.





## Boosting Reporting Skills with Journalism Training



With the rise of internet technology, accessing information has become easier than ever. In response, the team from Electronic Security Solution (ESS), particularly the National Control Room (NCR) division, conducted basic journalism training to improve their information delivery related to client security and safety.

Together with Communications team, the training was held on January 29th, 2024, at the Head Office. G4S Indonesia partnered with Medcom.id, featuring Ilham Pratama Putra, a journalist from Medcom.id, as the speaker. The training covered journalistic ethics, understanding journalistic language, proper writing techniques, and methods for sourcing news based on factual data.

The goal of this training is to enhance the credibility and quality of news information provided by the NCR team. By adhering to these principles, G4S Indonesia aims to ensure that clients receive accurate and reliable information, thereby improving their overall service experience.

## Mastering Communication Skills in KAM Workshop

G4S Indonesia conducted a Key Account Manager (KAM) Workshop to enhance effective communication skills among its employees. Held from February 29th to March 1st, 2024, at Menorah Building BSD Tangerang, the workshop was attended by all G4S Indonesia KAMs and several other employees.

The workshop featured Mr. Antakirana, an experienced resource person, who covered various essential aspects of effective communication. Topics included semantic model communication skills, mastering key communication techniques, managing oneself and maintaining relationships, and mastering persuasive communication skills.

Recognizing the importance of effective communication in building strong customer relationships, G4S Indonesia aims to equip its KAMs and employees with the necessary skills to foster better client interactions and enhance business opportunities.





## Security Officers Receive Basic Self-Defense Training

On September 23rd 2023, all security officers at PT Hyundai Motor Manufacturing Indonesia in Cikarang gathered for practical self-defense training. Led by Agus from G4S Indonesia's People & Development department, the session aimed to equip officers with essential skills to ensure their safety and effectively protect others.

This training is crucial as it enhances confidence in managing threats with appropriate force, reduces liability risks, and reinforces professionalism among the security personnel.

The initiative highlights the company's commitment to maintaining a secure environment for all stakeholders. By fostering a culture of continuous skill development and safety awareness, the company aims to create a workplace where security officers can perform their duties effectively and with confidence.



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