



Remote Working

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Common questions we are asked

- What security risks are my remote workers likely to be exposed to beyond secure network access?
- How can I continue to manage security delivery for a fully remote workforce?
- How can I protect my assets with a disparate workforce?
- How do I avoid an erosion in company culture and departmental or individual morale?
- How do I maintain document and IT security through remote storage and transportation?
- How do I protect against information leaks for those living in shared accommodation?

Our Practical Recommendations

- Think carefully about the actions that you can undertake to maintain or improve staff morale
- Review your existing remote working policy to ensure it is robust and flexible
- Consider the measures that you can introduce to support managers lead their staff
- Consider integrating a formal mobile working element to new staff induction programmes
- Evaluate whether an individual Personnel Security Risk Assessment may identify concerns before an employee undertakes remote working

How G4S Can Help

For anyone considering a more permanent switch to mobile working, our intelligence analysts situated in our secure, remote Alarm Receiving Centre can assist you to administer your security personnel and security systems remotely and take action should an incident be reported.

Highly experienced, we can assist your in house security function by providing advice and process development on managing the necessary security for company assets and personnel in a work-from-home environment.

In addition, technologies such as remote video monitoring allow us to monitor in real time sites left vacant and our individual lone worker devices help manage the safety and security of remote workers by providing an instant method of communication with our centralised monitoring station.

Finally, for organisations that are operating with high net worth assets or vehicles left remotely, our vehicle and asset tracking can provide a secure means of monitoring the whereabouts of high net worth items centrally.

People

Remote intelligent analysts provide real time monitoring and risk reporting

Managed remotely, our staff can operate as your control room, monitoring cameras, acting on perimeter detection alerts and coordinating security response as required.

Operating 24 hours a day, every day of the year, our experienced monitoring team uses state of the art technology to assess threats. From our NSI Gold and PSA accredited purpose built facility, our team will react to an incident and follow the protocols agreed with you, your staff or to contact key holders or engage police and emergency services if necessary.

For remote or lone workers In the event that your staff member activates their personal safety device, an alarm is sent (via mobile phone and satellite technology) to our professional controllers.

As soon as the alarm is raised, staff will know who your staff member is, and because your personal safety device is GPS enabled, our team will know exactly where they are.

Our operators will listen carefully to what's happening, assist the affected party and if it's safe to do so, talk to them to advise and reassure. If necessary, they will even deploy emergency services on your behalf.

Process

Process design for asset tracking and lone working emergency support

We can provide process development to manage the necessary security for company assets and personnel in a work-from-home environment

We can design and implement the processes to be invoked (with your involvement) should an asset leave a pre designed geo fence or lone or remote worker invoke security assistance.

Technology

Remote video monitoring and alerting services

We use an industry standard monitoring software, Sentinel+, that works with a wide range of product solutions from leading CCTV, control panel and communication device manufacturers to ensure we remain in permanent connection with your premises from our Alarm Receiving Centre.

Our lone worker devices can include either a mobile phone application or 4G enabled fob which ensure your staff remain in permanent connection with our operators.

The application has a simple and easy to use interface which allows a staff member to configure a timed alert - for example if they have not left a dangerous premises by a certain time or to set geofence rules which trigger an alert if they leave a predefined geographic area.



Knowledge Created Together

Contact

Get in touch with the G4S team – visit <https://www.g4s.com/en-gb/what-we-do/security-solutions>

