Safeguarding Belfast History

A G4S Case Study

G4S is proud to partner with one of Northern Ireland's largest tourist attractions, a site of significant cultural and historical value. Here's how G4S designed a robust and responsive security system to protect the premises, as well as the valuable artefacts within.

The Challenges

One of G4S's customers is a major tourist attraction on Belfast's waterfront, which draws over 4,000 visitors daily and recently welcomed its 8 millionth visitor. This popular cultural centre houses irreplaceable historical artefacts that must be protected from theft and damage.

G4S has been working with this customer for over a decade, providing customised security to safeguard their world-class exhibitions and historical items.
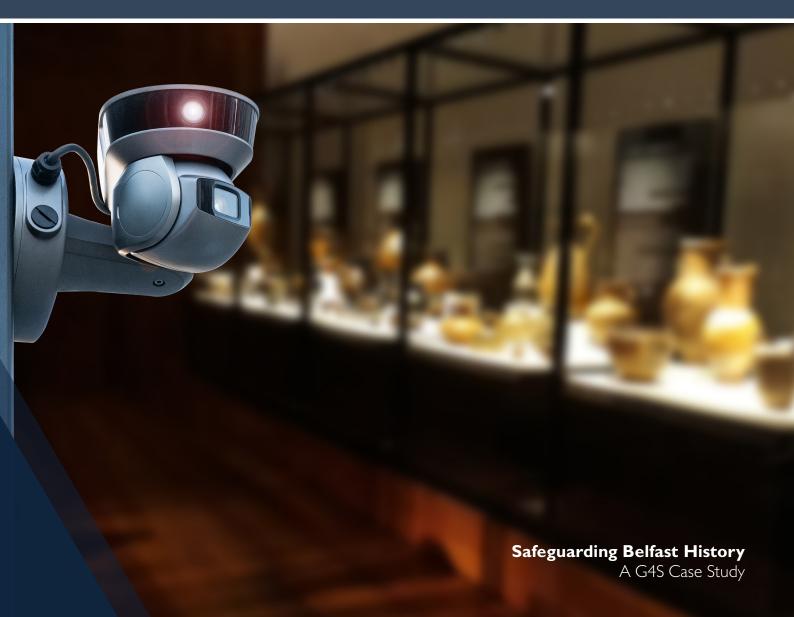
Recently, new building works have attracted vandalism and anti-social behaviour within the area. Therefore, it was even more important for G4S to enhance the security systems to keep this important location safe.

The Goals

The customer needed robust, multi-level security to protect the building. They wanted a proactive approach to security and selected a replacement surveillance platform to secure their assets from theft and other natural hazards such as fire.

One of the most important elements was the use of analytics and artificial intelligence which would allow the cameras to become proactive crime and risk detection tools, rather than simply passive recording devices. The software algorithms support security by detecting and alerting to unauthorised entry, unusual motion or activity and monitor visitor traffic.

Alerts notify the security team of anything unusual, enabling immediate investigation if the cameras note something suspicious. High-quality video has proved crucial for gathering evidence in reporting incidents.

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The Solution

G4S are experienced in designing custom systems tailored to the unique needs of each building, and this project was no exception. From the building's inception over a decade ago, G4S has provided a full life cycle service, including installation, project management and ongoing maintenance whilst continually enhancing the security systems.

All aspects of the security we provide at this location work together to create comprehensive, integrated risk mitigation. The state-of-the-art CCTV system with IP analytics gives guards a machine-learning-enhanced view of the building's activity and is supported by an access control system which ensures security guards know who is in secure areas at all times.

The Results

For over ten years, this Belfast attraction has relied on G4S for security, ensuring the safety of the public, staff, and priceless historical items. Security is maintained around the clock, with security guards in the control room monitoring the building in real-time.

In addition to the replacement surveillance platform, G4S has also installed a fire alarm system, trigger alarm systems, intruder alarms, and perimeter protection. In an evacuation, G4S provided disabled refuge points where individuals with limited mobility can contact emergency services and wait safely for help.

Comprehensive Security You Can Rely On

This award-winning visitor attraction is crucial to Belfast tourism and culture, significant to world history and a "must-visit" for overseas travellers. High-standard security is essential for protecting historical sites and museums such as this one, ensuring artefacts remain safe for future generations.

If you need a comprehensive security system for a museum, gallery, or cultural institution, contact G4S. One of our security experts will provide a personalised consultation and create a tailored security plan to meet your needs.

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