# G4S REMOTE SURVEILLANCE

## A SERVICE YOU CAN RELY ON

**G4S**

An ALLIED UNIVERSAL Company

## A Service you can rely on

Our remote surveillance service operates from our Cat II NSI Gold Standard BS5979, BS8484, IS228 accredited Security Operations Centre 24 hours a day, 7 days a week, 365 days per year, protecting you, your assets and property.

Fully resilient, the site is twinned with a disaster recovery premises to ensure that you can rely on continuity of service whatever the unforeseen circumstance.

## Why choose G4S remote surveillance?

Our remote surveillance offer will:-

• **Save money** - on a permanent in-house security operations team
• **Provide peace of mind** - through round the clock security cover
• **Save time** - by filtering false alarms
• **Provide proactive security** - through the use of analytics
• **Optimise resources** - by complementing your in-house security teams

## We're there when you need us

Our trained specialists keep a constant eye on your systems so that fast, appropriate action can be taken if an event is triggered – whether this be alerting another member of staff or requesting assistance from the emergency services.

## We're proactive

We use artificial intelligence to provide our teams with instant notifications for any suspicious activity, ensuring that potential issues are addressed before they escalate.

## We work around the clock

Customise your surveillance schedule to match your business hours. We operate on a 24*7*365 basis, allowing you to focus on peak times or enhance security during off-hours, providing tailored protection when you need it most.

## We'll save you money

Deploying remote surveillance will provide financial savings over the cost of a permanent on site security presence.

## We won't waste your time

We use the latest technology to eliminate the wasted time and expense caused by unnecessary call outs. We filter false alarms so you'll only hear from us when it is really needed.

## Operate more efficiently

Our teams will work closely to complement your in house security teams, allowing your staff to focus on what is most important.
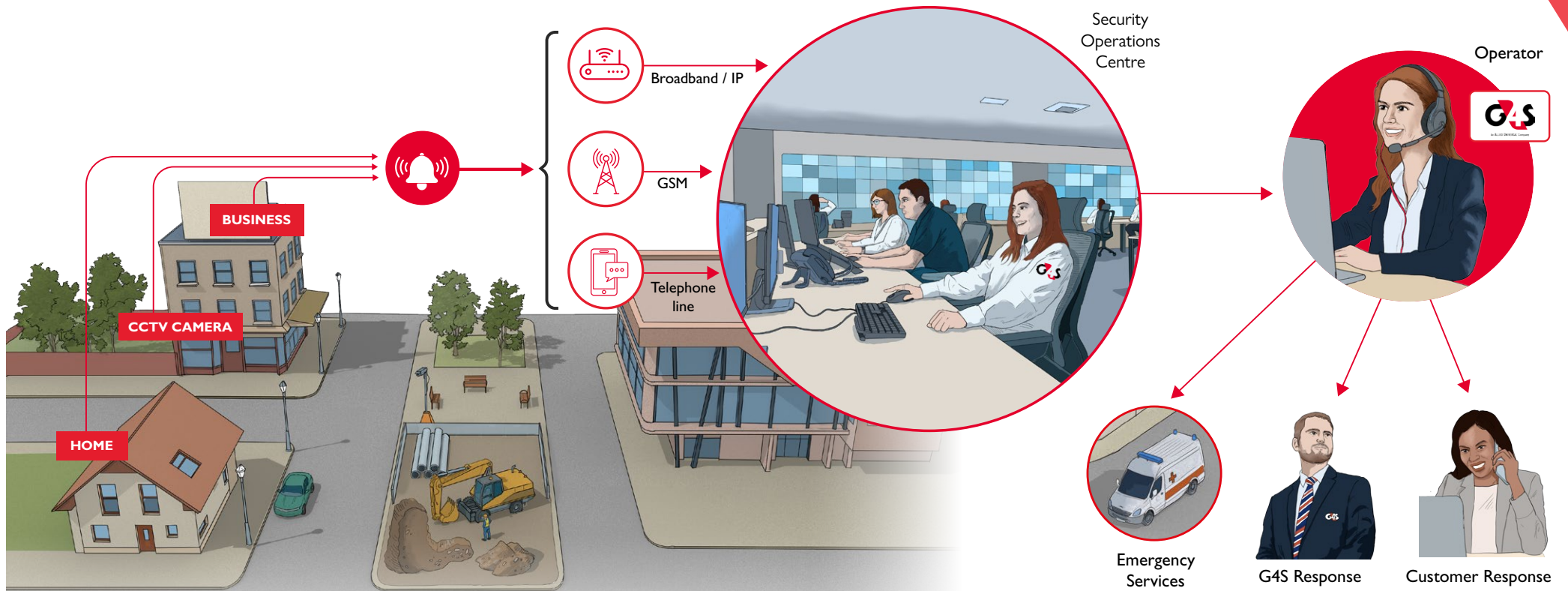
We use a permanent IP connection to put our teams of licensed security operatives in constant connection with your premises via a continuous surveillance feed. Operating around the clock, our teams are alerted to suspicious or unusual activity.

Upon notification of an alert, the team perform detailed investigation and follow strict operating procedures in accordance with predetermined response times.

This may include passing an audio message to site, liaising directly with a contact within your organisation, speaking with emergency services or providing a physical response to site using our network of mobile security response professionals.

"Our remote surveillance services provide **peace of mind** through **risk mitigation**, **cost reduction** and **increased compliance**."

Broadband / IP

GSM

Telephone line

Security Operations Centre

Operator

Emergency Services

G4S Response

Customer Response

BUSINESS

CCTV CAMERA

HOME

**1**

We create a secure connection to your surveillance equipment

**2**

Your provider conducts tests with the Security Operations Centre (SoC) to ensure the surveillance signals are operational and fit for activation using an Internet connection.

**3**

Upon receipt of an alert or identification of an issue during surveillance, our teams will follow strict operating procedures in accordance with pre determined escalation paths.

**4**

When further action is required we liaise directly with a contact within your organisation, speak with emergency services or respond to site using our network of mobile security response professionals.

## Avoid Wasted Time

We use false alarm filtering technology to detect the presence of humans and vehicles in video alarms. Using deep learning algorithms, our object detection analytics successfully filter 93% of false alarms on all camera types to greatly enhance false alarm reduction and eliminate the wasted time and expense that results from this type of security incident.

## Validate Performance

Our software ensures you can be confident your cameras are performing as they should be. Our remote surveillance is underpinned by cutting edge analytics driven by artificial intelligence to ensure our operators never miss an alarm. Our software provides scene change detection and idle camera checks on hand to alert operators if cameras have failed to alarm, been tampered with, or changed their field of view.

## Identify Suspicious Activity

We can configure our surveillance to identify if a person or vehicle is staying in a scene for more than a specified amount of time using loitering detection. Our event-based loitering alerts track loitering across multiple cameras site-wide using appearance similarity to give a truly accurate picture of suspicious behaviour at a specific location.

## Monitor regions of interest

Our teams can configure rules to receive alerts only when objects enter a predefined region of interest. This may be a doorway or gate, a particular area of a campus or close proximity to key assets.

## Monitor key objects

Our teams can configure rules that trigger alerts when pre-identified objects appear in a scene. These prompt our teams to perform further investigation. For example, this may include a person or a vehicle appearing in a particular location during a defined time period.

## Save time gathering incident data

We use artificial intelligence to power searches based on specific events and filter by loitering, crowd size and more to immediately display relevant results, helping our teams save time on forensic video analysis and investigation. and eliminate the expense that results from this type of security incident.

Does your need for remote security services extend beyond surveillance? Our full range of services include:

**Alarm Monitoring**

**Panic Alarm Systems**

**Protecting Lone Workers**

**Asset and Vehicle Tracking**

## Contact Us

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