

G4S ALARM RESPONSE

A FAST AND RELIABLE RESPONSE
WHEN YOUR ALARM SOUNDS

"G4S provides great communication and is a reliable and flexible security partner across our UK property portfolio. They have delivered over 99 percent of our mobile patrols and our alarm response officers are always dispatched and onsite within the hour."

Head of Commercial Estate, Property Management



G4S MOBILE GUARDING AT A GLANCE

Here when you need us.

G4S is the world's largest security provider. Our Mobile Guarding services are built on our vast network of vehicles, around the clock control centre, dedicated security officers, who cover the whole of the UK and Ireland, ready to attend your site, whenever you need us. These officers are equipped with SMART technology which transfers information in close to real time, providing you with simple, easy to consume information as your services are fulfilled, wherever you are located.



60 Minute
Targeted Response



48,000
Intruder Alarms
Per Annum



350
SIA Licensed
Security Officers



40
Local Service
Centres



160
Mobile Response
Vehicles



24/7
Control
Centre

ALARM RESPONSE

A fast and reliable response

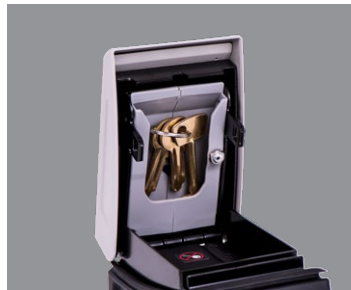
We all know the sound of an alarm will trigger fear, with the possibility of personal danger plus damage to your property and assets. In our hands, you can reduce the risk and inconvenience to your employees and minimise damage.



Our services are simple and easy to take up in 3 simple steps

What does partnering with G4S look like?

- Our alarm response service gives you confidence that when the alarm sounds, an SIA licensed mobile security officer will respond to your site and investigate within an hour.
- We have the largest mobile response team in the UK at your disposal. Nationwide coverage means that wherever you are situated in the country, we can be there, too-24 hours a day, seven days a week, 365 days a year.
- This service works in close collaboration with your alarm monitoring provider who notify us when the alarm sounds to coordinate a response. Or, we can simplify your security supply chain and provide clear accountability by using the G4S £3.4 million state-of-the-art Alarm Receiving Centre (ARC), for alarm monitoring and site response coordination.
- Our site response time can be cut by up to 25 per cent when keys are securely held at your property. This will also reduce our carbon footprint.



- If necessary, our operators will rapidly escalate the incident to the designated key holder if you have requested this, and/or the emergency services.
- Real-time web based reporting keeps you fully informed at all times, so you can also monitor service fulfilment and incident response across multiple locations if required.
- When our officers respond to a callout, you have the confidence that our response will be fast and reliable. It also helps to eliminate staff absence and frustration that results when employees have to handle out-of-hours callouts.
- We will manage the incident until it is resolved without disturbing any staff. When security breaches reach pre agreed severity levels, we will follow protocol to involve staff members, only when necessary.

Service options

Inclusive

- Package includes three, six, nine or 12 callouts per year
- Ideal for organisations who are regularly subject to alarm incidents
- This service provides cost advantages over a PAYG model

Exclusive

- Retain our response service, we are there when you need us.
- Pay for each callout as required (A small premium to the call out charge is applied for this service)



Real time reporting



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