



Centrally Managed Logistics Security Solution

CASE STUDY:
**SECURING BUSINESS AS NORMAL
THROUGH A NATIONAL SUPPLY CHAIN**



The Customer

G4S is proud to work with the UK operation of a leading global provider of International Freight Forwarding, Contract Logistics, and Supply Chain Solutions.

The Challenge

The customer has a strong national footprint and needed to work with a security provider who could deliver a centrally managed nationwide security solution including:

- National coverage to secure their 11 locations across the country
- Vehicle access & egress control via the gatehouse security team
- A flexible approach to provide additional resources at short notice for high-value escorts
- A robust screening program to address the threat of insider theft
- Proportionate security to tackle organised crime
- A partner who would look for innovative methods to improve security and drive efficiencies.





The Solution

G4S has worked in partnership with the client to provide a security solution that protects their people, property, assets, and reputation through:

A flexible approach

Using our resilient national workforce and fleet of unbranded vehicles, we respond quickly, often within 24 hours' notice to accommodate fluctuations in demand and provide security escorts to transport high-value stock. These officers are trained in the customer's process and procedures, providing a fully compliant High-Value Relief Team.

Managing access & egress

Each location operates 24/7 to verify and authorise access and egress for vehicles, employees, visitors, and drivers collecting consignments.

Securing high-value stock

A key requirement of this, and other technology customers, is to store and securely move high-value stock through the supply chain. The products are often small items and need best in class internal security as well as additional security via an escort when in transit. A robust screening process was set up to secure and audit stock whilst in the warehouse and ensure items and information did not leave the premises.

Control room

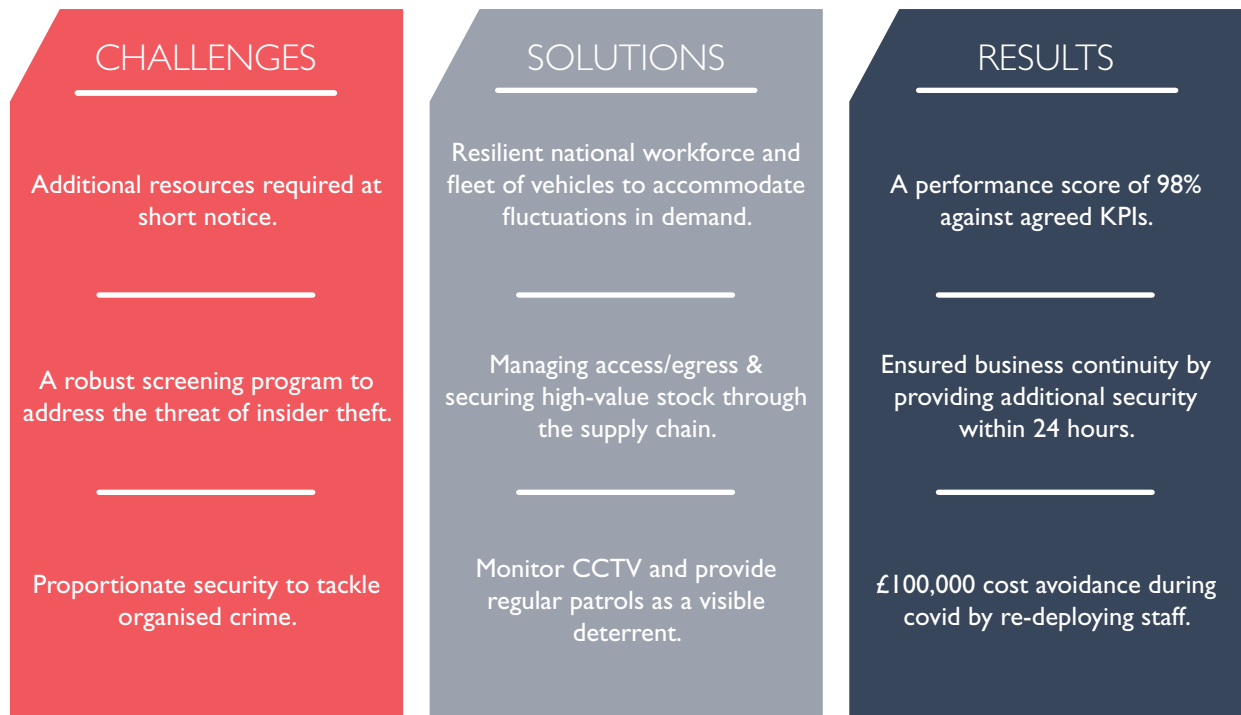
All sites have CCTV which is monitored by the G4S team from the control room on site. All perimeter security, security escorts, and gatehouse security feed into the control room operation to ensure activities are connected and intelligence is gathered in real-time.





The Results

- A performance score of 98% against agreed KPIs.
- A flexible approach to moving high-value stock by providing up to a 50% 'burst' increase in security per year (at peak times), with as little as 24 hours notice
- £100,000 cost avoidance during covid by re-deploying staff to other contracts to avoid redundancy payments, as well as being able to retain well-trained security officers.
- As a result of the effective security solution, flexible approach to additional resources and the cost mitigation measures through the Pandemic, G4S is proud to have continued a strong working relationship since inception in 2008.





Listen to Noah's introduction and subscribe with our G4S Academy at

<https://www.g4s.com/en-gb/what-we-do/academy>



As security experts, we provide a host of added value services to our customers



Our G4S Academy providing a monthly security bulletin on potential as well as a repository of white papers, webinars and other continuous professional development material



Our events and seminars where guest speakers debate the latest market evolution and trends



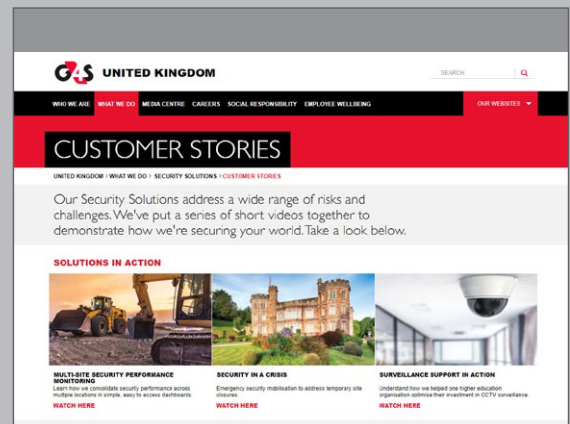
Our Innovation Forum where we work closely with our customers to discuss new security issues and how best to address emerging trends and technologies



Our podcasts where we support continuous professional development through engaging debate - available at your leisure

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