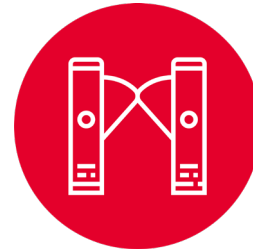


Occupancy & Throughput

Occupancy and Throughput

PROPERTY MANAGEMENT AND PEDESTRIAN TRAFFIC MANAGEMENT TO IMPROVE SECURITY AND REDUCE RISK OF TRANSMISSION.



Common Questions We Are Asked

- How do I secure my real estate which will now be left vacant for a prolonged period?
- What can I do beyond social distancing to protect my workforce?
- How do I control virus transmission through the premises
- How can I control the volumes of people in my premises at any one time?
- I have left my site vacant at short notice, how can I protect my assets?
- How can I deliver security as part of a return to work with reduced resources?
- Consider reinforcing the glazed partition at reception or concierge desks with flexi plastic to provide a barrier between the advisor and the member of the public
- Leave non-essential doors open to minimise the number of people who touch them. This does not apply to fire doors
- When arriving at their desk staff should clean the touch points in and around their space with antibacterial wipes (work surface, chair, computer keyboard, mouse, desk drawer handles etc.)
- Colleagues should try to ensure they arrive for work with sufficient food and drink to support themselves through the day (including crockery, utensils, milk etc.) or purchase their requirements locally during a break

Our Practical Recommendations

- Hand sanitiser should be provided at entry points
- Upon entry all arrivals should clean hands
- Key touch points eg. door handles, lift buttons, keypads, stair/escalator handrails should be identified and cleaned regularly
- Consider dedicated staff to manage congestion and ensure a smooth flow of traffic
- Disinfectant wipes or spray and tissue should be provided for desks that colleagues or customers have previously occupied
- All personal items of crockery and utensils must be taken home at the end of each day
- When making a hot drink in the office, frequent touch points (e.g. kettle handles, taps, water dispensers) should be wiped down before use with supplied antibacterial wipes
- Microwaves should be similarly wiped down before use
- Refrigerators - colleagues should not store food or drink for the working week and the use of refrigerators should not be encouraged

- Colleagues who shop for perishable goods during their break should not store these in workplace refrigerators
- Hot desking should be temporarily suspended
- Use of remote working tools should be used to avoid in person meetings
- Hand sanitiser should be available in areas where (unavoidable) regular meetings take place
- Where deliveries are routinely or occasionally accepted into offices (e.g. uniform, office stationery, cleaning consumables etc) these should be kept to a minimum and stored where access to them can be achieved whilst maintaining physical distancing measures
- All deliveries should be moved on as soon as practicably possible. After handling any delivery, hands should be washed in accordance with Government guidance using soap and hot water
- When reopening an office, the minimum number of suitably qualified first aiders and fire wardens must be in situ to ensure compliance with legislation
- Where it proves necessary for a contractor / maintenance engineer to attend any office to, for instance, repair damaged fittings (e.g. a plumber or electrician), this should take place out of office hours wherever possible
- Where this cannot happen, it should be confirmed (in advance) that the engineer(s) will arrive and effect the repair(s) wearing the following items of PPE (in addition to anything routinely required to make the necessary repairs) - face mask and gloves. When booking a visit, the company must be made aware of restrictions in effect within the office
- Whilst the damaged item(s) are being repaired, all staff must observe social distancing around the visiting engineer(s) and, if applicable, leave their desk area

if that is the only way to comply (it may mean that person returning home to work on the day of the engineers visit if they cannot be safely accommodated elsewhere within the office)

- Staff should not electronically sign an engineers hand held device to acknowledge the job's completion and, instead, request documents be issued electronically

How G4S Can Help

We offer years of experience in overcoming the challenges presented by fluctuations in traffic volumes.

For sites continuing to operate with high volumes of throughput, we provide significant experience in the resourcing of queue management and process flow design to prevent bottlenecks and a poor visitor experience.

For those sites left vacant at short notice or for a prolonged period of time, we offer a range of technology including remote property monitoring, temporary CCTV. We can also undertake regular diarised or random inspections through our patrol and response service.

For sites operating with a skeleton staff, our lock and unlock service can relieve some of the resource burden and provide access to the site for the small volume of staff continuing to operate.



People

Regular scheduled or diarised property inspections.
Temporary staff for queue management or concierge services.

For those with vacant or temporarily unmanned properties, our patrol and response services operate from a number of regional hubs. Trained security officers can perform random or scheduled property inspections at a pre agreed interval eliminating the need for permanent on site security presence.

For sites operating with increases in pedestrian traffic, our events teams are available at short notice to provide large numbers of experienced security officers that can assist with queue management and traffic flow.



Process

Pedestrian traffic flow design and management between floors or sites

Benefit from our years of experience in managing busy premises and access our consultancy services which will assist with the design of pedestrian traffic flow through a building. We have specific expertise in the design and management of queueing lanes - particularly relevant given the ingress controls likely to be adopted.



Technology

Occupancy and egress/ingress flow measurement.
Frictionless access control

- Measure occupancy and egress/ingress flow including traffic light signalling,
- Frictionless access control (see appendices)
- Remote monitoring
- Temporary CCTV

Our people counting technology is ideal for retail environments, museums, sports venues, or other areas where artificial intelligence can be used to keep track of headcount in a specific geographic area.

The technology monitors capacity against a predefined limit during crowded events and sends an alert when entry or checkout lines become too long. Furthermore, it helps reduce loitering by notifying users when visitors have been idle or motionless for a specified period of time.

For sites looking to control virus transmission and optimise the visitor experience, the frictionless journey has emerged using various access control technologies.

Vacant Properties

Our remote monitoring technology will take an IP feed from an existing CCTV platform to allow us to provide real time monitoring and alerting from our secure Alarm Receiving Centre.

For larger campuses or construction sites with assets left exposed at short notice our Rapid Deployment CCTV Tower is designed to provide complete site security.

The tower provides a highly-visible deterrent, helping to prevent trespass and intrusions onto sites before they occur. Operating on solar power, these solutions are operational in hours and include wireless transmission (4G/3G) of video and alarms, a HD infrared, 360° PTZ camera, audio speakers to enable a remote challenge to occur and local recording capability for the storage of evidential footage.



Knowledge Created Together

Contact

Get in touch with the G4S team – visit <https://www.g4s.com/en-gb/what-we-do/security-solutions>

