

Port Phillip Prison

2023-24 Annual Update

Port Phillip Prison (PPP), operated by G4S in partnership with Corrections Victoria, is Victoria's largest maximum security prison and plays a vital role in the state's correctional system. In 2023-24, G4S continued to lead with innovative approaches that prioritise safety, rehabilitation, and the overall wellbeing of prisoners. Through specialised units dedicated to employment, education, rehabilitation programs, and comprehensive medical services, Port Phillip Prison is committed to fostering positive outcomes for prisoners, supporting the government's objectives, and delivering value to Victorian taxpayers.

OUR IMPACT

4,737

prisoners received, with an average population of 770.

11.5

out-of-cell hours daily, 20% more than other maximum-security prisons.

13,528

visitors welcomed throughout the year.

109

new recruits and 49,149 hours of staff training and development delivered.

\$26.2M

spent supporting local Melbourne suppliers.

10,346

education hours delivered, including literacy, IT, and Indigenous art.

800

people employed locally in Melbourne's west.

Port Phillip Prison is the top-performing maximum-security prison in Victoria.

Since 1997, G4S Australia and New Zealand Correctional Services have managed Port Phillip Prison, overseeing a broad range of essential services—from security and catering to health, maintenance, and educational programs. These statistics highlight the scope and impact of the operations at Port Phillip Prison over the 2023/24 period.

OUR PURPOSE, VISION, AND MISSION

G4S, An Allied Universal® Company, is a leading security and facility services company that provides proactive security services and cutting-edge smart technology to deliver tailored, integrated security and correctional services. We leverage global best practice processes and systems to help deliver our promise locally: keeping people safe so our communities can thrive.

WE ARE
**AGILE,
RELIABLE
AND
INNOVATIVE.**

OUR
**CARING
CULTURE PUTS
PEOPLE AND
SAFETY
FIRST.**

WE
DELIVER THROUGH
**TEAMWORK
AND ALWAYS
ACT WITH
INTEGRITY.**

Port Phillip Prison is Focused on Excellence: Achieving Cost Efficiency and Delivering Comprehensive and Specialised Services.

COST EFFICIENCY AND PERFORMANCE

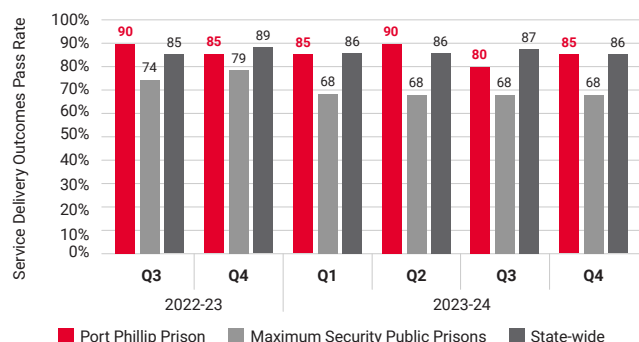
G4S delivers cost-efficient services that consistently exceed performance measures compared to other maximum security prisons in Victoria. Corrections Victoria measure the performance of prisons across the State on a quarterly basis. These results are a reflection of the dedication of staff at Port Phillip Prison, as well as the international expertise of G4S as an operator of custodial services.

Modernisation of Systems

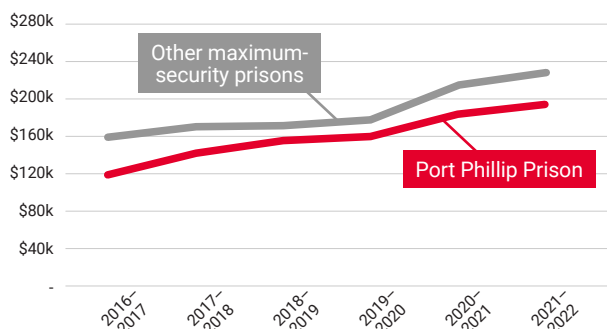
Over the past year, G4S invested in several system upgrades including enhancements to custodial management, inventory and records management, a new learning platform, certification management, and a comprehensive safety management system for staff. These technological advancements not only improve operational efficiency and cost-effectiveness but also enhance the services provided to prisoners.

In 2017-18, the Victorian Auditor General undertook an audit into the Safety and Cost Effectiveness of Private Prisons. This report concluded that the private prisons cost the state up to 20 per cent less than the average for publicly operated prisons with the same security rating and system-wide average costs. G4S continue to invest and review costs to ensure that services remain at least 20% cheaper than public prisons with the same rating. Cost per prisoner at Port Phillip Prison remains on average \$30,000 per prison cheaper than if the prisoner was housed at a public maximum security prison.

Performance Summary System Comparison (%)¹



Annual Cost Per Prisoner²



Source: 1. Commissioners Quarterly Report, Corrections Victoria (August 2024) 2. VAGO Audit Safety and Cost Effectiveness of Private Prisons - <https://www.audit.vic.gov.au/sites/default/files/2018-03/20180328-PrivatePrisons.pdf>; <https://www.pc.gov.au/ongoing/report-on-government-services/2023/justice/corrective-services>; <https://www.budget.vic.gov.au>

SPECIALISED CASE MANAGEMENT



PPP delivers specialised and unique services to several complex and vulnerable prisoner cohorts on behalf of Corrections Victoria. Our comprehensive range of programs and services including offence-specific/related, reintegration, personal development, cultural and mental health support to help offenders successfully transition back into the community.

Based on effective offender management principles and evidence-based theory, we delivered additional training to employees with a focus on driving improvements to case management practices for prisoners living with intellectual disabilities, cognitive impairments, and life-limiting illnesses.

REHABILITATION FOR INTELLECTUAL, COGNITIVE, AND MENTAL HEALTH NEEDS



The **Marlborough unit** employs a strength based approach built on the 'Good Lives Model' of offender rehabilitation. It is premised on the idea that we need to build capabilities and strengths in people to reduce their risk of re-offending. Intervention plans are tailored to each person's unique interests, abilities, and skills, fostering positive outcomes and reducing recidivism



The development and implementation of the **Marlborough Admission Induction Assessment and Behaviour Support Plan** provides a framework for employees to collaborate with residents to identify their varied cognitive and physical capabilities. This information is used to develop personalised strategies for addressing behaviour issues and informing case management.



The **Marlborough Horticulture Program** is empowering men to grow their own vegetables under the guidance of a Kangan Horticulture Teacher. The program's success has led to its continuous expansion, including the addition of twelve chickens. The men gain hands-on experience caring for the chickens and collecting their eggs which are used for the Marlborough Cooking Program. Feeding, maintaining the coop, and spending time in the garden have proven to be therapeutic for many participants, helping them manage stress and anxiety.



Education is a fundamental aspect of the Marlborough unit, with support from Kangan teachers provided five days a week. The program includes group classes and one-on-one sessions for men with complex needs, focusing on English and math, the program equips men with skills for successful reintegration. Marlborough also provides monthly Koori Art classes, that aim to strengthen cultural connection and belonging for First Nation prisoners.



A **sensory room** was introduced for residents of St Pauls psychosocial unit and enhancements were made to the sensory room in Marlborough. Sensory modulation supports individuals with mental illness or intellectual disability to manage reactions to sensory input, learn new coping skills and reduce disruptive behaviours.

SPECIALISED MEDICAL CARE AND SERVICES

St John's Hospital onsite at PPP, in partnership with St Vincent's Hospital, delivers high-quality healthcare to prisoners across Victoria. They have recently expanded to double their bed capacity and added new facilities for dialysis, bariatric medicine, chemotherapy, rehabilitation, and end-of-life care. The hospital also features new treatment rooms, including telehealth capabilities, a negative pressure room (for infectious illness) and an ambulance bay.

PPP and St Vincent's Hospital are pioneering palliative care for prisoners in Victoria. The Palliative Care Education and Training Collaborative, in partnership with G4S, offers workshops for health and correctional staff in the 40-bed sub-acute ward. In April 2024, training included a workshop to improve non-Indigenous staff's ability to provide culturally responsive palliative care to First Nations prisoners.

St Vincent's Melbourne campus (St Augustine) also provides a ten-bed, maximum-security unit and state-wide tertiary services for the Victorian adult prison population. G4S has supported St Vincent's with security for over 25 years, ensuring prisoner safety and wellbeing while in hospital.



68,318 primary nursing services, **18,363** mental health nursing services, **9,015** medical officer services, and **1,536** dental services.



Despite **150** bed closures, general nursing services rose by **20%** from **2022-23**. Medical officer services increased by **9%**, and dental services saw a **44%** rise.



Forensic care delivered **979** specialist mental health services: **272** with psychiatric consultants, **297** with psychiatric registrars, and **409** with nurse practitioners.

Port Phillip Prison is Victoria's only facility providing onsite end-of-life care for prisoners.

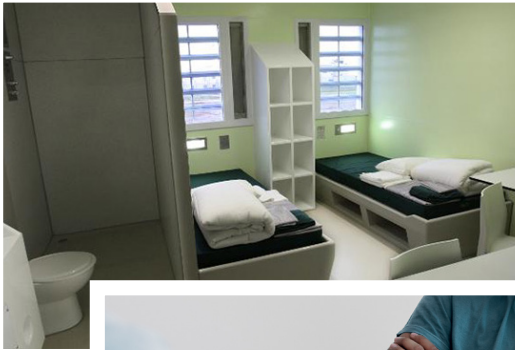


Belinda, Brittany and Rhiannon

ST VINCENT'S NURSES & EDUCATION AND LEARNING - ST JOHNS UNIT

"In St Johns, we can offer health care that cannot be provided in any other Victorian prison."

AOD HARM REDUCTION PROGRAMS AND SERVICES



Alcohol and other drugs (AOD) programs and services at PPP have been designed and delivered utilising contemporary, evidence-based research, clinical experience and feedback from service users.

- **Medication Assisted Treatment for Opioid Withdrawal (MATOD)** aims to reduce opioid-related harm, over 33% of the prisoner cohort at PPP are prescribed MATOD.
- **Naloxone Upon Release Program (NURP)** trains prisoners to recognise and respond to an opioid overdose, including administering naloxone and providing immediate assistance before emergency medical assistance arrives. PPP was the first prison in Victoria to offer peer led Naloxone Upon Release training.
- **AOD support for First Nations people in custody** explores the relationship between substance use, wellbeing, the spirit and community while recognising cultural beliefs.
- **AOD support for people with a cognitive impairment** offers tailored harm reductions, and education to help prisoners understand risks, develop effective coping skills and relapse prevention strategies.

TARGETED YOUTH SUPPORT AND SERVICES

G4S recognises the vulnerabilities of young offenders in an adult prison environment, some effective services provided over the last year included:

- **Victorian Legal Aid** provided support and information to young offenders in protection units on 'Sentencing, Parole, and Appeal'.
- **The Western Bulldogs Community Foundation Youth Prison Program (WBCF YPP)** was a six-session program held over three weeks delivered to 18 to 25-year-olds in the Youth Unit in Penhyn. It was a highly regarded program with prisoners and encouraged participation.
- **Prison Fellowship Australia's Sports Lights and Message** continued to deliver services to empower participants, build self-confidence, and promote discipline.



G4S is proud to partner with these community organisations who offer a diverse range of programs for prisoners.



DEDICATED FIRST NATIONS PROGRAMS AND SERVICES



NAIDOC Week 2023.

- **Culturally specific programs** tailored to First Nations prisoners were delivered, including First Nations AOD programs, Beyond Survival, The Torch (Future Dreaming Program), in-cell art programs, dance and cultural workshops, smoking ceremonies and yarnning circles.
- **The PPP First Nations Quality of Care Reference Group** was established to ensure First Nations prisoners have a voice and are involved in decision-making about health policy and planning, evaluation, programs care and health service development at PPP.
- **The Quiet Space** was also expanded and redeveloped to create a welcoming environment that embraces connection to country and community for both First Nations staff and prisoners.
- **Two Marumali Program workshops** for First Nations prisoners were hosted in both mainstream and protection units. Based on the evidence-based, trauma-informed cultural healing model developed by Aunty Lorraine Peeters, the Marumali Program provides support for individuals who were part of the Stolen Generations, their families, and their communities.
- **Education sessions** to enhance correctional staff's understanding and ability to provide culturally safe care were conducted within prison units.
- **NAIDOC Week** event was held and included smoking ceremonies, cultural workshops, and special meals. The Torch facilitated an art exhibition and competition, highlighting the talent of over twenty First Nations prisoners. The winning artwork was printed on t-shirts and distributed to all First Nations men housed at PPP. The exhibition included artwork judged by staff and guests, presentations by First Nations community members, and traditional performances and food.

RECOGNISED AND AWARD-WINNING SERVICE EXCELLENCE

- **PPP's revised Initial Training Course** won the 2023 LearnX Industry Award for Best Induction and Onboarding Program. LearnX, an international leader in workforce education, recognises excellence in learning and talent development throughout the corporate, education, public and not-for-profit sectors worldwide.
- **PPP's iCare Health and Wellbeing Program** was a finalist in the 2024 Australian Institute of Workplace Health and Safety Awards. The iCare program prioritises employee health and wellbeing to enhance workplace safety and ensures employees are well-equipped to handle complex situations and deliver exceptional outcomes.



LearnX award for Best Induction and Onboarding Program.



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or contact us for further information.